

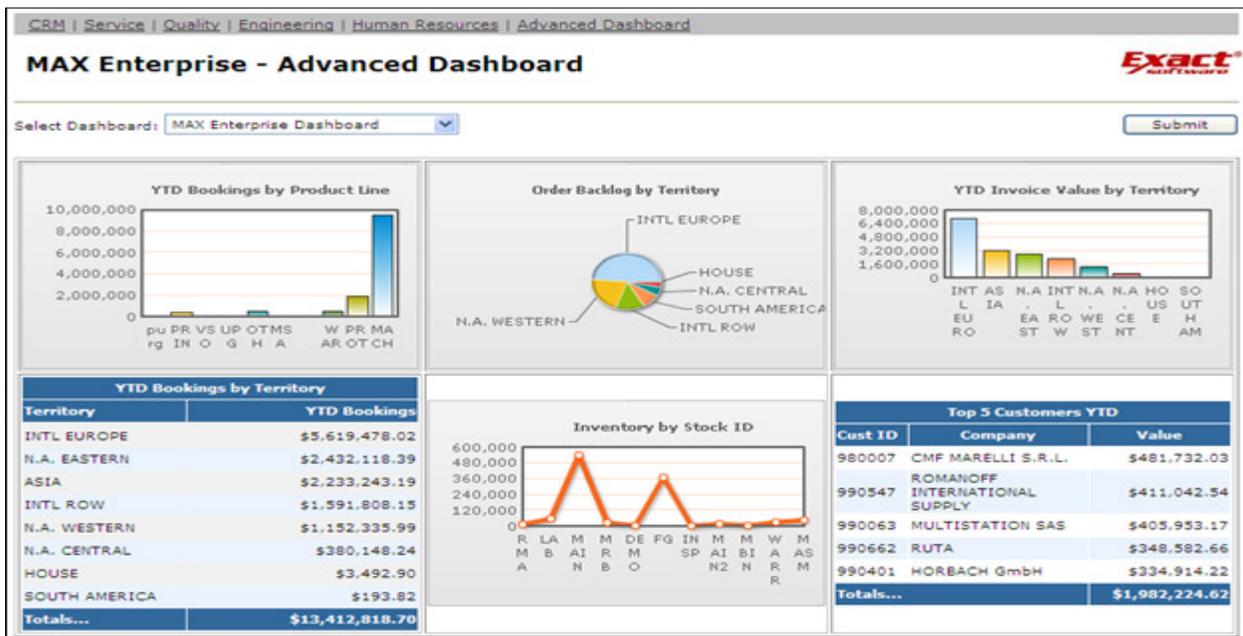
**What is it?** Synergy Extensions are applications developed to expand the scope of functionality covered by MAX and Synergy.

**How does it work?** Additional web pages pull and present MAX and Synergy data and make it available based on user security and rights. The pages can be configured to display information to users that are; in house, external and business partners (customers/suppliers).

**Can Synergy Extension be configured to my needs?** Each web page has a default look and feel as well as a standard set of functionality. These pages have all been designed so they can be configured to match the corporate branding of your company. They can also be extended to include additional capability that tightly matches your functional requirements.

**What is available now?** There are a number of Synergy Extensions available, the three most popular tools are; Advanced Dashboard, Vendor Portal, and Service Management. These applications can be quickly deployed and are integrated with MAX. Exact can provide customization or tailor any of the programs to meet your unique needs.

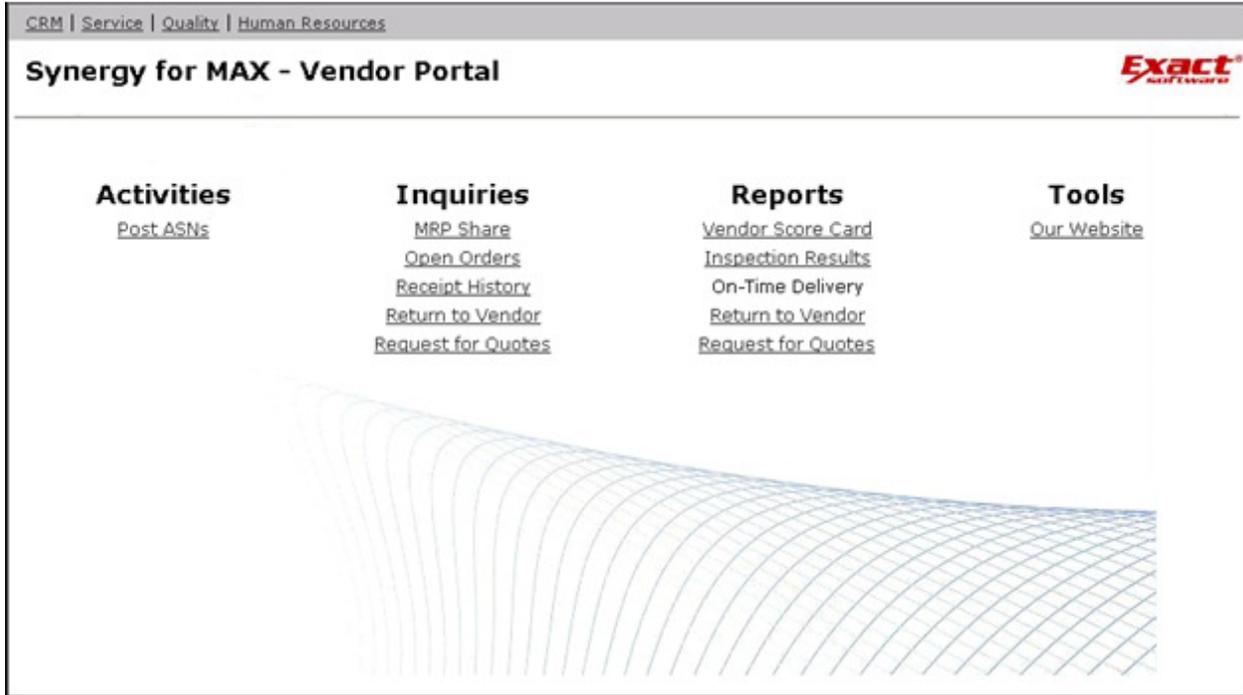
**How long does it take to get installed and running?** Depending on the scope of work, Synergy Extension can get up and running anywhere from a couple days to a couple of weeks.



**How will Synergy Extensions help the business be more effective?** Synergy Extensions deliver information through the internet in a safe/secure environment that is displayed in a meaningful format. Data can be displayed to customers/suppliers to improve supply chain management.

Serial Data for 6BT-1407 as of 11/10/2008 9:45:44 PM				<a href="#">Edit Serial</a>	<a href="#">Incident History</a>	<a href="#">Request History</a>		
Customer ID:	<a href="#">980007</a>	Pass Code:	123123123	Documents:				
Company:	cmf marelli s.r.l.	Software Version:	3.00	Voltage:		115		
	Via Casignolo 10,	Build Matl:	Indura Materials	PnP:		Yes		
<a href="#">Map Link</a>	Cinisello Balsamo (MI), , 20092 Italy	Support Matl:	None	Warranty Status:		MSA		
		Warranty Date:				09/29/2008		
Primary Contact:	<a href="#">SERGIO PIERI</a>	Active:	Yes	Ship Date:		09/30/2008		
End-User:	<a href="#">991011</a> - ACME SUPPLY 991011 (Test for Dave Meyer)	Serial Remarks:		Install Date:		10/01/2008		
Service Requests by Date								<a href="#">Add Service Incident</a>
Created	Request ID	Contact	Incident Description	Status	Resource	Followup Date	RMA	SO
<a href="#">11/03/08</a>	<a href="#">00.001.102</a>		1102	Open	Exact	11/03/08	<a href="#">Add RMA</a>	<a href="#">Add SO</a>
<a href="#">10/15/08</a>	<a href="#">00.000.884</a>		heated line leaking	Open	Barry		<a href="#">Add RMA</a>	<a href="#">Add SO</a>
<a href="#">07/23/08</a>	<a href="#">00.000.432</a>		test	Open	Exact		<a href="#">Add RMA</a>	<a href="#">Add SO</a>
<a href="#">07/03/08</a>	<a href="#">00.000.361</a>		question ad asdc asd asd	Open	Exact		<a href="#">Add RMA</a>	<a href="#">Add SO</a>
<a href="#">06/20/08</a>	<a href="#">00.000.350</a>	SERGIO PIERI	summary of the prob	Open	Exact	06/27/08	<a href="#">Add RMA</a>	<a href="#">Add SO</a>
<a href="#">06/20/08</a>	<a href="#">00.000.353</a>	SERGIO PIERI	test	Open	Exact		<a href="#">Add RMA</a>	<a href="#">Add SO</a>
<a href="#">06/19/08</a>	<a href="#">00.000.292</a>	SERGIO PIERI	Test Service Incident	Open	Exact	06/23/08	<a href="#">Add RMA</a>	<a href="#">Add SO</a>
	<a href="#">00.001.048</a>			Open	Exact		<a href="#">Add RMA</a>	<a href="#">Add SO</a>
<b>Total Count = 8</b>								
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**Can this help reduce costs?** Every time data is entered there is cost and a chance of error. The more data is touched the more likely there will be wrong data. Companies end up wasting money to get a result no one can use.



**How can I get started?** Contact your MAX Account Manager or email [sales@maxexact.com](mailto:sales@maxexact.com).